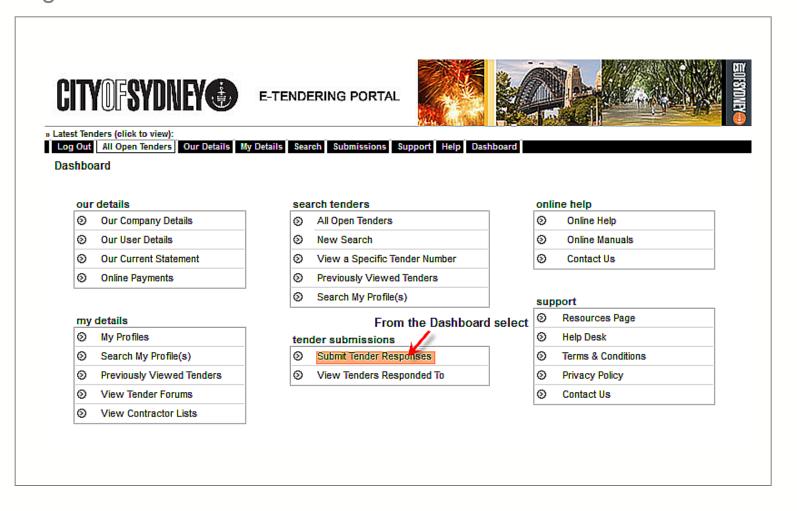
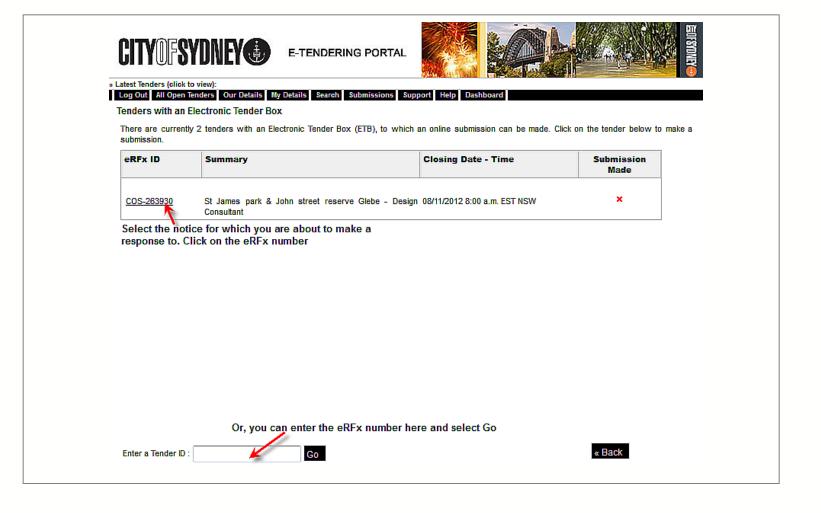
Making a submission to an electronic tenders box Log in to access the Dashboard



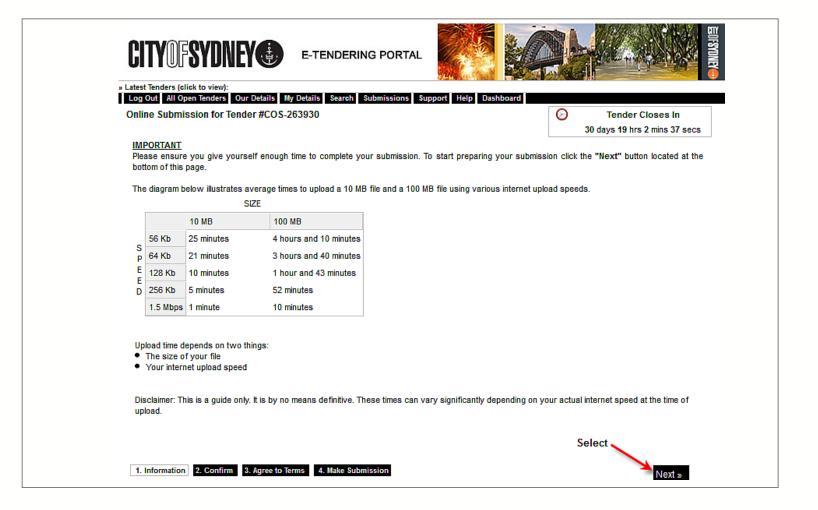


Select your notice



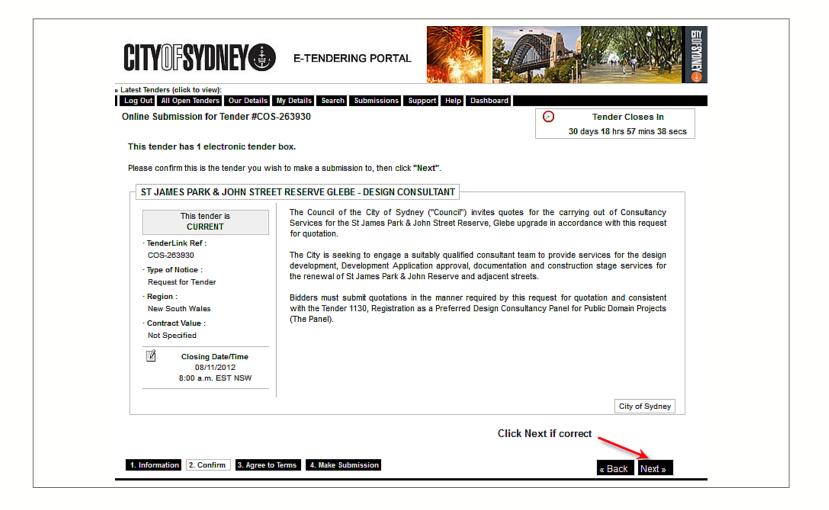


Submission wizard introductory screen



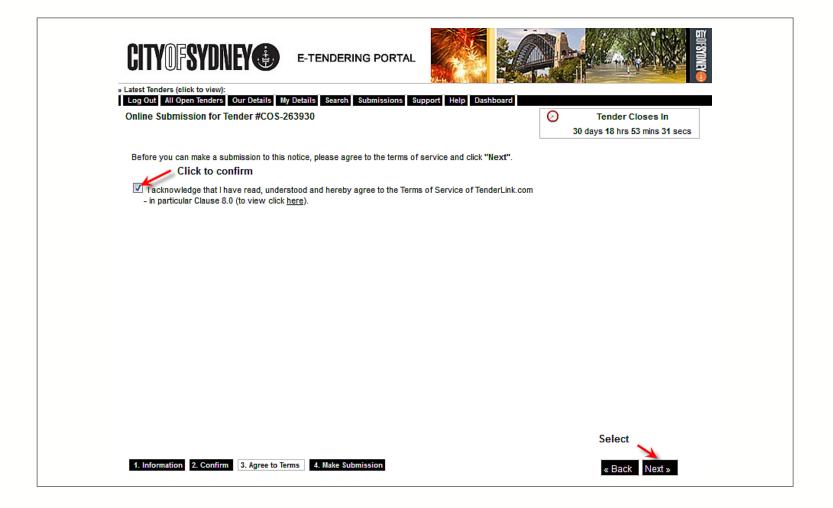


Confirm that this is the correct eRFx notice



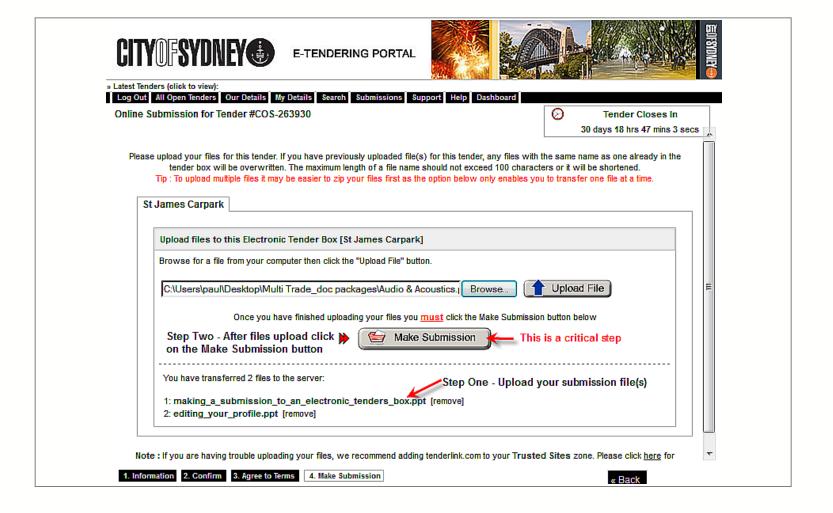


Confirm terms of service





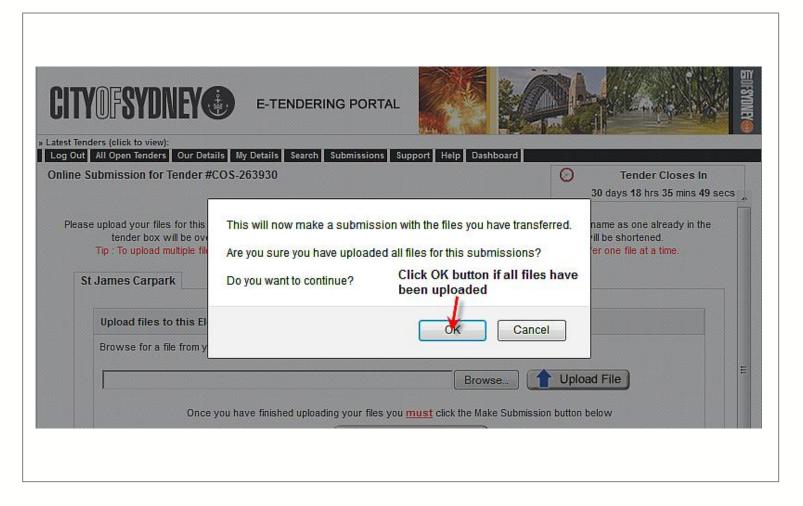
Upload submission files, then submit





A successful submission

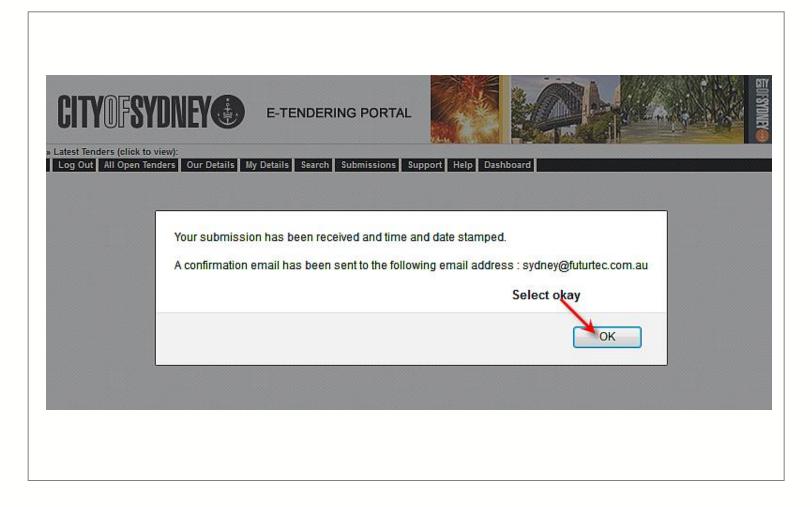
Screen prompt to continue





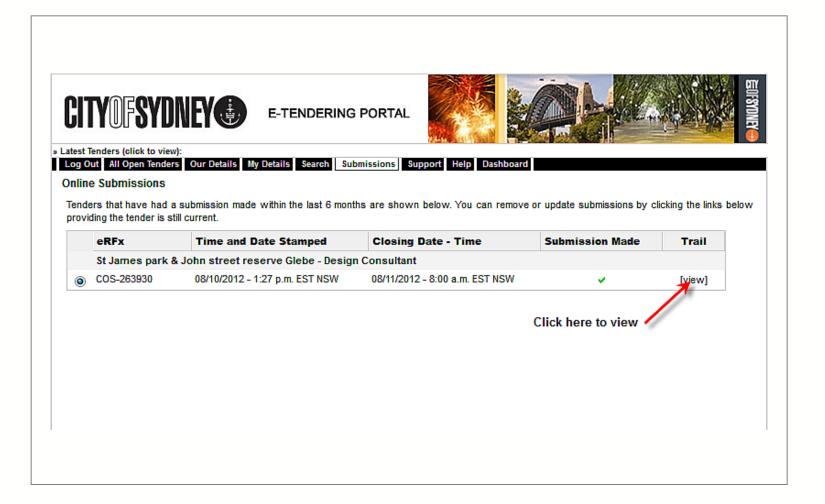
A successful submission

Screen prompt to confirm



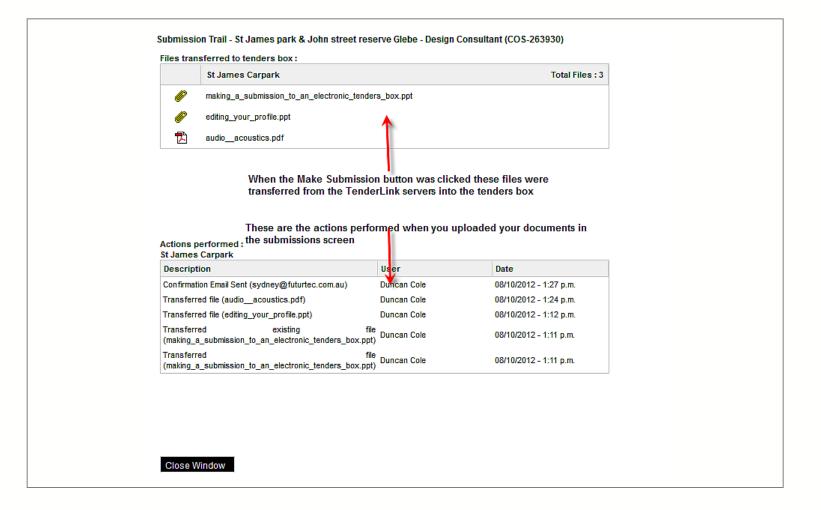


Your submission audit trail





Your submission audit trail (cont'd)





Submission receipt email

Will be received with every successful submission

Monday, 8 October 2012

Account Number: 351997

XACOM 1/20 Kirkham St Beecroft

Looking for more Tenders? CLICK HERE

SYDNEY

Send me my Login Details

NEW SOUTH WALES 2119

AUSTRALIA

Attention Duncan Cole

Hello Duncan,

This is an automated message from City of Sydney

Notice Type: Request for Tender

TenderLink Ref Number: COS-263930

Closing Date/Time: 08/11/2012 - 8:00 a.m. EST NSW

Summary: St James park & John street reserve Glebe - Design Consultant

For: City of Sydney

SUBMISSION DETAILS:

The following submission was made to the tender box St James Carpark:

Submission Made: 08/10/2012 - 1:24 p.m. (EST NSW)

Files Submitted: making_a_submission_to_an_electronic_tenders_box.ppt

editing_your_profile.ppt

audio_acoustics.pdf

Status: Lodged in Tender Box

Submission of your tender has been time and date stamped as above. Once the tender has closed, the procuring party (Purchaser) will access the Electronic Tender Box to retrieve your submission file.



Common Problems

Problem	Possible Reason	Suggested Fix
During the document upload my web browser timed out	The internet time-out setting on your browser is to short	Increase your internet time-out setting. Contact either your internal IT helpdesk of your Internet provider for assistance
My files do not seem to be uploading. It all seems to have stalled.	1.Your file name length may be to long.	Some earlier windows versions (ME, 98) do limit the length of allowable file names. Try renaming the file to a shorter file name, 25 characters and try uploading again
	2. There may be "illegal" characters in the file name such as &, ?, % ' etc.	Remove these illegal characters fro the file name resave and try again. If you need to split your file name we suggest that the safest character to use is an underscore. e.g. mysubmisson_bridgejob_jan.pdf



Common Problems

3. No file extension	All files must have a legal file extension. i.edoc,.pdf, .xls etc. This indicates the file format that the uploaded file is. To fix it rename with the correct file extension and resubmit
4. Firewall issues with your server	This is quite a common problem. Firewalls, particularly corporate ones, are updated on a very regular basis. In some cases some changes may prevent your files leaving your server. This is generally a quick fix from your end. Talk to your internal IT people or service provider. Ensure that www.tenderlink.com is on the firewall "white list"



Common Problems

I have uploaded my files fine but when I click on the Make submission button I receive the following message:

This notice has been set up by the Purchaser using 2 tender boxes, in this case Attributes and Pricing. A response file must be uploaded to each of the tender boxes before the "Make Submission" button is selected

